Cringleford Neighbourhood Plan Survey

Analysis of results

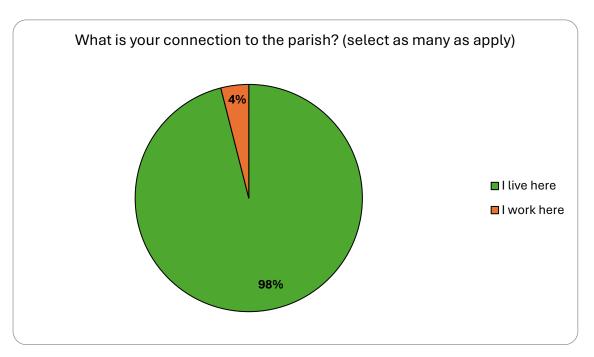
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In total 124 people answered some or all of the survey. Respondents were free to skip any question they didn't want to answer. All responses were anonymised.

About respondents

Almost all of the respondents to the demographic questions (98% or 121 of 123) described themselves as residents of Cringleford. In addition, 5 people described themselves as working in the parish.



Just under two-thirds of respondents (59% or 71 of 121) are aged 50 and over. A third of respondents (33% or 40 of 121) are aged 30-49. 10 respondents were aged under 30 and just one respondent is aged under 20.

Question 1: Priorities for Cringleford over the next 15 years

Residents were asked whether different aspects of development in the neighbourhood are important or not important to them. **All of the aspects were rated as "important" by most people.** The 3 that received the most support are:

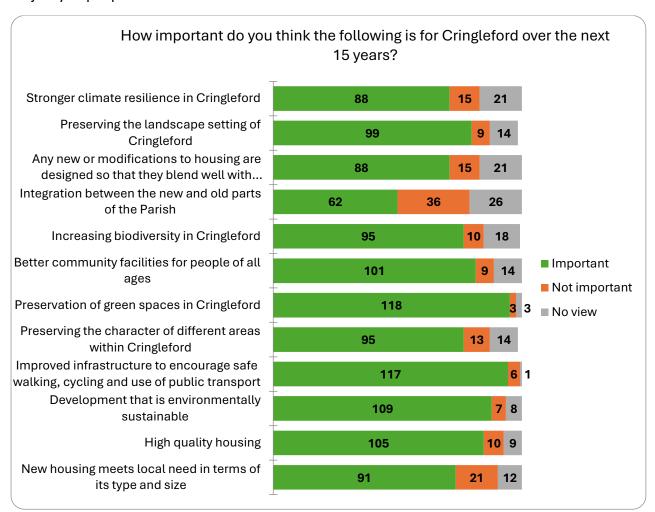
- Preservation of green spaces in Cringleford (rated as important by 95% of respondents – 118 of 124)
- Improved infrastructure to encourage safe walking, cycling and use of public transport (rated as important by 94% of respondents 117 of 124)
- **Development that is environmentally sustainable (**rated as important by 88% of respondents 109 of 124)

The aspects most likely to be chosen as "not important" are:

• Integration between the new and old parts of the Parish (rated as not important by 29% of respondents (36 of 124)

• New housing meets local need in terms of its type and size (rated as not important by 17% of respondents – 21 of 124)

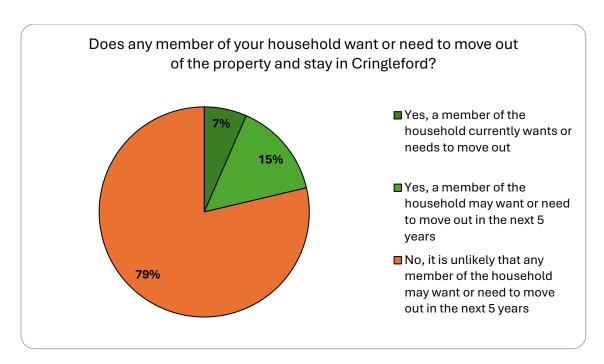
However it should be noted that these aspects were also chosen as important by the majority of people.



Questions 2 - 5: Housing need and design priorities

Housing need

The majority of residents do not have a member of their household currently on the housing register (the waiting list for socially rented housing) with 98% of respondents answering no. However, around a fifth of respondents (21% or 26 of 122 respondents) have a member of their household who wants to move out of the property either now or in the next 5 years and stay in Cringleford.



The next few questions asked about the type of people looking to move out and their needs to allow us to build a picture of likely housing need in Cringleford in the next 5 years. The answers show that from these respondents, the type of people most likely to be in future need are: single older people, single adults and older couples. The reasons for needing a different type of housing are most likely to be needing a smaller property or wanting to live independently. The type of housing most frequently chosen is bungalow and house. More detail can be seen in the tables below:

If you answered yes to Q3, what type of household member(s) will want or need to move out?	Response percent	Response total
A single older person	27%	7
A single adult	23%	6
An older couple	23%	6
A family with children	15%	4
An adult couple	12%	3
Other (please describe):	0%	0
Answered total	 	26

If you answered yes to Q3, why is the current property unsuitable for the household member(s) moving? Please select all that apply.	Response percent	Response total
Too big	31%	8
Want/need to live independently	27%	7
Too small	19%	5
Too difficult/costly to maintain	19%	5
Unsuitable for health/ mobility requirements	19%	5

Other reasons (please describe):	19%	5
Too expensive	12%	3
Want/need to move for work reasons	4%	1
Want/need to move to be closer to family	0%	0
Answered total		26

If you answered yes to Q3, what type of property would be most suitable for the household member(s) planning or needing to move? Please select up to three.	Response percent	Response total
Bungalow	77%	20
House	54%	14
Flat/apartment	46%	12
Sheltered/retirement housing	31%	8
Extra care housing	15%	4
Answered total		26

Affordable homes

All residents were invited to choose what the Neighbourhood Plan should do to ensure homes are more affordable. They could do this by selecting up to 3 options from a list. **Just under three-quarters of respondents think starter homes are needed** (72% or 85 of 118 respondents). And **just over half would like to encourage more shared equity homes** (53% or 63 of 118 respondents).

What do you think the Neighbourhood Plan should do to ensure homes are more affordable? Encourage more:	Response percent	Response total
Starter homes	72%	85
Shared equity homes	53%	63
Social rented homes	47%	55
Co-housing or co-op schemes	42%	49
Council housing	42%	50
Self-build homes	33%	39
None of the above	19%	23
Answered total		118

Housing design

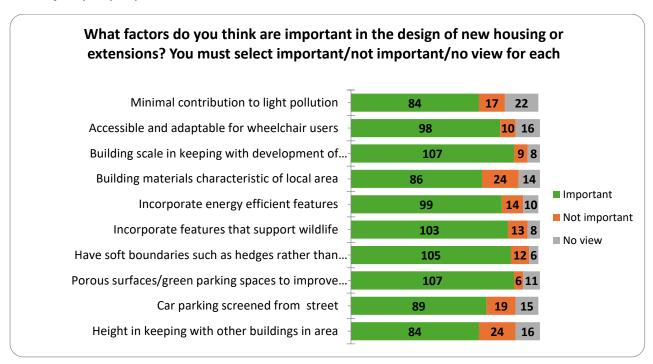
Residents were invited to rank different housing design factors as either important or not important. All of the factors were seen as important by the majority of respondents. The factors most frequently chosen as "important" are:

- Use porous surfaces and green parking spaces to improve surface water runoff (86% or 107 of 124 respondents)
- Building scale should be in keeping with the development pattern of the street and not be overbearing (86% or 107 of 124 respondents)
- Have soft boundaries such as hedges rather than fencing to encourage wildlife (85% or 105 of 123 respondents)
- Incorporate features that support wildlife such as bird boxes, bee bricks, bughouses and hedgehog corridors (83% or 103 of 124 respondents)

The factors most frequently chosen as "not important" are:

- Use building materials that are characteristic of the local area and matching nearby buildings (19% or 24 of 124 responses)
- Be of a height that is in keeping with other buildings in the area (19% or 24 of 124 responses)
- Have car parking that is screened from the street to avoid vehicle cluttering (15% or 19 of 123 responses)

However, it should be noted that these aspects were also chosen as important by the majority of people.



Questions 6 - 9: Walking and cycling

Residents were invited to share any routes/links that could be improved for pedestrians and cyclists in the Parish. The suggestions are listed below:

Improvements for pedestrians:	: Other improvements:	
From Cringleford heights to the bus	Colney lane opposite Cringleford	
interchange	heights and down to the hospital –	

- The walk between Tesco and bus interchange
- Footpath Tesco to Roundhouse
- Pedestrian crossing between the church and Eaton bridge
- Improve crossing at junction Keswick Rd / Intwood Rd
- Pathways between Dragonfly Lane and Nightingale Drive - often overgrown and paths not complete
- From Tilia development to Tescos needs a safe footpath and street lighting
- No crossing point/ lighting for pedestrians getting on/ off bus stop on opposite side of the road to Tesco on Round House Way
- Pedestrian crossings on/over the A11 between Cringleford and Roundhouse
- The pedestrian access to Cringleford Interchange bus stops from St Giles Park. The current crossing is not fit for use.
- Crossing required where the bus stops outside Cavell Court care home to allow safe crossing into the roundhouse estate
- A footpath along the whole of the north side of Roundhouse Way
- Better pedestrian access at Cringleford Interchange
- The walk along Newmarket Road by the church is awkward due to narrow pavements and in winter the section near the zebra crossing by Newmarket Drive is hazardous with ice.
- provide a pedestrian path all the way along both sides of Roundhouse Way

- bushes overgrown restricting path use
- Keswick Road between Aspen Way and Intwood Road- overgrown hedge preventing safe access
- Audit of pavements in the parish needed and maintenance issues raised with the County and District Councils.
- No accountability for damage done by HGVs to our pavements, eg. recent work done by Railtrack to the Keswick / Low Road level crossing has left the pavement damaged
- Intwood Road (narrow path which gets overgrown from trees) near to Newmarket Road
- Better lighting of alleyways and resurfacing in parts. (Eg between wood gate and Patterson close. And Brettingham Avenue to Cantley lane.
- Untrimmed vegetation along all walking and cycling routes are a danger to all.
- A proper bus stop shelter/ bay at Cavell Court bus stop
- Harts Lane lack of lights and many lights broken
- footpath between Cantley Lane and A11 - keep hedge low and more lighting
- Cantley Lane improve street lighting very dark at night
- the surfacing of pavements that make travelling by mobility scooter a lottery - particularly where tree roots make pavements uneven
- Stop parking on pavements especially by the doctors' surgery

Improvements for cyclists:

 Off road cycle route from Cringleford Interchange to Tesco, hospital and university (there are cycleway in part but also some gaps or routes that go a long way round)

Improvements for pedestrians and cyclists:

 Currently there is no pedestrian path/ cycle lane alongside the road on Roundhouse Way between Dragonfly Lane and Newmarket Road. It would be hugely beneficial to those who walk/run/cycle

- Junction of slip road and Colney
 Lane is dangerous for cyclists, it
 requires cyclists to cross over the
 traffic at the top of the slip road
 (difficult at peak times), then follow
 the footpath over the flyover for a
 few yards, only to end abruptly
 leaving the cyclist on the wrong side
 of the road
- Separate cycle path needed along Newmarket Road towards Eaton
- A safe cycle route from Cringleford to Hethersett - currently extremely dangerous because of the Colney Lane/Hethersett Road Junction
- Continuous cycle lane to NNUH from Cringleford without having to dismount at NNUH roundabout
- The bridge over the Yare on the Newmarket Road - more to be done to stop mounted cyclists using it
- A clear cycle path marked from the cellar house in Eaton, all the way through Cringleford, over the hump back bridge and all the way along until the cycle paths along the A11.
- Route from colonel lane to primary school could be made more accessible for cargo bikes.
- Cyclepath along Roundhouse Way needs to be completed - with minimal road crossing and easy access across the A11 to Cringleford Surgery etc. and to connect to the route to Thickthorn/Hethersett cycle
- Extend the cycle path on Roundhouse Way along the side of Tesco Store

- without needing to divert through the Roundhouse estate to do so, and the existing trodden path along the road suggests many people use the route regularly already.
- Better access to UEA and hospital
- Cringleford to Norwich without having to go through the villages of Cringleford or Eaton; ideally a pedestrian walkway and/or cycleway close to the A11
- Safe pedestrian and cycle routes from Cringleford to the city on Newmarket Rd
- Safe route from Cringleford Interchange to Colney Lane
- Safe route from Cringleford Heights to NNUH
- Where cyclists and pedestrians share a footpath, there is a white line on the ground to indicate where cyclists should go and protect pedestrians from unexpected 'near misses' by cyclists
- Southbound Intwood Road
- Colney Lane car park to hospital is not wide enough for pedestrians, cyclists and bus stops when it is overgrown. If there was a path on both sides of the road this would be much better.
- Pedestrian/cyclist routes from Cringleford Gate, Cringleford Heights and St. Giles Park to other parts of the Parish

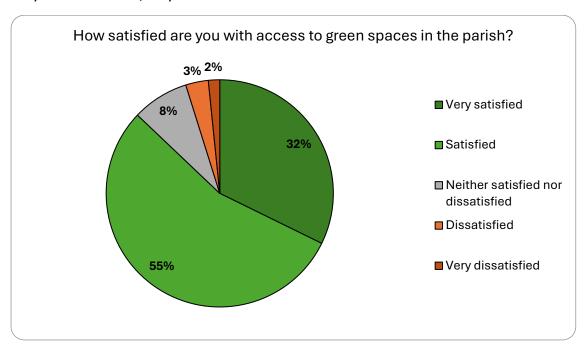
Road safety is an issue in the Parish for many respondents. More than half of respondents (58% or 72 of 124) agree or strongly agree that road safety for pedestrians is a problem in the Parish. 17% of respondents disagree or strongly disagree. Just under half of respondents (48% or 60 of 124) agree or strongly agree that road safety for cyclists is a problem in the Parish. Around a third (34% or 42 of 124 respondents) disagree or strongly disagree.

Respondents were asked for **suggestions for improving road safety and safe road crossing**. The responses were similar to those received to the earlier question. The theme of responses can be summarised as falling into the following categories:

- More pedestrian crossings
- Safe crossings between bus stops
- Reduce pavement parking / introduce parking restrictions / yellow lines / permit parking
- Traffic calming / speed reduction measures for vehicles / lower speed limits
- Improvements to pavements
- Separate bike lanes
- Hedge maintenance
- Improve street lighting for safety
- Improve access to interchange

Questions 10 - 12: Environment

Residents feel satisfied with access to green spaces in the parish, with 87% (108 of 124 respondents) saying that they feel either "satisfied" or "very satisfied". Just 5% say that they are dissatisfied/very dissatisfied.



Green spaces

Residents were asked to **put forward green spaces in the Parish that they would like to see protected from future development.** All of the suggestions received are listed below:

Green space	What Three Words	
	location if provided	
Primary school – wooded area opposite	Notion.saints.lush	
Land off Roundhouse way opposite Tesco	Cans.menu.violin	
UEA woods	Sweep.weeks.tune	

Cringleford woods	
Cringleford recreation ground / Oakfields Rd playing field	Theme.mostly.supply
Land by roundabout at Roundhouse Way / Colney Lane	Wounds.prep.skinny
Land behind shops at Verbena Rd / Dragonfly Lane	Locked.forgot.rocket
Woodland behind Willow Centre	Intervals.snail.rises
Playing fields around Gt Giles Park	
Yare Valley flood plain from Eaton to Colney	
Meadow Drive – land each side and close to river	
The village common / Cringleford Green	
UEA nature path	
Space directly in front of Calthorpe Drive	
Playground at Cringleford Heights	
Playground at Roundhouse	
Community orchard and allotments	
Meadows between The Loke and the river	
Land behind Yare Valley Drive	Ranked.actors.look
Meadow Farm green corridor	
Land North of Cantley Lane behind the vets and GP surgery	
Yare Valley walk	
Open space at Newfound	
Trees/woodland both sides of Harts Lane	Pump.skirt.soon
The Marshes	
Keswick Rd fields	
Footpaths up to A47 and Keswick Hall	

Environmental design features

Respondents were asked to rank environmental features that could be used in the design of future developments in order of preference/priority. There were 7 features to be ranked. The top three features in order of preference are:

- 1. Native trees, shrubs and hedgerows
- 2. Open green spaces
- 3. Wildflowers for pollinators

The full ranking and scores¹ are provided in the table below:

Answer choice	Total score	Overall ranking
Native trees, shrubs, and hedgerows	658	1
Open green spaces	596	2
Wildflowers for pollinators	542	3
Preservation of the flood plain	529	4

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¹ Scores are generated through allocating each answer choice a unique value based on rank and frequency of ranking

Amenity spaces / communal gardens	393	5
Dedicated spaces for wildlife e.g. nest boxes for birds and bats	371	6
Water dependent habitats e.g. ponds	355	7

Question 13: Key views

Residents were invited to put forward key views in the Parish that are particularly special or iconic. All suggestions given are listed below:

- Wooded areas and green spaces
- Cringleford recreation ground
- The Yare Valley
- UEA Broad
- UEA woods
- Views from The Loke towards Eaton and St Andrews Church (roses.waving.oddly)
- River walks
- Keswick Road to Low Road
- Green corridor from Keswick Road bridge to Cringleford Bridge
- View of St Peter's Church (wisely.causes.files)
- Willow Centre woodland
- St Giles Park woodland
- The Loke
- Marshes by Waitrose
- Cringleford Woods
- View from the bridge as you enter Cringleford
- View from the metal bridge at the UEA
- View over the Yare Valley from the A11 going into Norwich
- Keswick Mill
- Village Green and village sign
- Cringleford bridge and mill/weir
- Views arriving into village from southern end of Intwood Road and from Low Road
- The look of Cantley Lane and Brettingham Avenue

Question 14: Funding for community infrastructure

Residents were asked to rank 10 options for spending future funding received for community infrastructure according to priority. The top three options in order of preference are:

- 1. Road safety improvements e.g. pedestrian crossing points
- 2. Improvements for wildlife
- 3. New/improved footpaths

The full ranking and scores² are provided in the table below:

Answer choice	Total score	Overall ranking
Road safety improvements eg pedestrian crossing points	884	1
Improvements for wildlife	730	2
New/improved footpaths	715	3
Children's play area and equipment	695	4
Maintaining existing sports facilities and/or providing more	683	5
Litter bins	640	6
Projects to encourage more people to cycle to school	628	7
Dog poo bins	595	8
Maintaining or providing more community buildings like The Willow Centre	550	9
More seating around Cringleford	480	10

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 $^{^{2}}$ Scores are generated through allocating each answer choice a unique value based on rank and frequency of ranking